

TRAVEL & TOURISM

Travel and tourism generates nearly one out of every three jobs in Hawaii and encompasses the transportation, accommodation, catering, recreation, and services of visitors to the state. The industry's workforce are situated in hotels, restaurants, airlines, car rental companies, airport operations, security, retail stores, entertainment, and numerous operations that provide services to travelers. The industry plays a significant role in Hawaii's economic development and employment.

Employment opportunities should increase due to the boom in tourism. These travel and tourism related occupations show positive employment growth and a moderate number of job openings. Waiters and waitresses are expected to produce the most job openings, followed by maids and housekeeping cleaners.

The lower paying occupations require on-the-job training or work experience in a related job, while the higher paying jobs such as Airline Pilots and Aircraft Mechanics require education past high school.

Educational attainment clusters are designed to reflect the multiple paths leading into an occupation and are not intended to replace the education and training requirements. Clusters are defined on the basis of the distribution of educational attainment across occupations.

For additional information on tourism-related occupations, visit www.hiwi.org.

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HAWAII



Career Directions



TRAVEL & TOURISM



A Brief Look at
Jobs ~ Outlook ~ Wages ~ Education



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QUALITY INFORMATION FOR INFORMED DECISIONS

April 2006

TRAVEL & TOURISM Occupation/Description by Education and Training Level	Projected Employment	10-year Growth	Avg. Ann. Openings	Annual Wage	Educational Attainment*
Bachelor's degree: At least four years of full-time academic study beyond high school					
Airline Pilots, Copilots, and Flight Engineers: Pilot and navigate the flight of multi-engine aircraft in regularly scheduled service for the transport of passengers and cargo. Requires Federal Air Transport rating and certification in specific aircraft type used. Include aircraft instructors with similar certification.	1,830	19.6%	70	\$125,210	C
Recreation Workers: Conduct recreation activities with groups in public, private, or volunteer agencies or recreation facilities.	1,810	17.5%	60	\$29,340	HS/SC/C
Postsecondary vocational award: Programs vary in length, ranging from several weeks to a year or more					
Aircraft Mechanics and Service Technicians: Diagnose, adjust, repair, or overhaul aircraft engines and assemblies, such as hydraulic and pneumatic systems. Include helicopter and aircraft engine specialists.	1,140	8.6%	30	\$53,130	HS/SC
Work experience: Skills and training acquired in related occupation; no degree					
Lodging Managers: Plan, direct, or coordinate activities of an organization or department that provides lodging and other accommodations.	320	10.3%	10	\$55,960	HS/SC/C
Moderate-term on-the-job training: 1-12 months of combined on-the-job experience & informal training					
Bus Drivers, Transit and Intercity: Drive bus or motor coach, including regular route operations, charters, and private carriage. May assist passengers with baggage. May collect fares or tickets.	2,470	5.1%	60	\$33,410	HS/SC
Tour Guides and Escorts : Escort individuals or groups on sightseeing tours or through places of interest, such as industrial establishments, public buildings, and art galleries.	1,500	11.9%	50	\$21,010	HS/SC/C
Concierges: Assist patrons at hotel, apartment or office building with personal services. May take messages, arrange or give advice on transportation, business services or entertainment, or monitor guest requests for housekeeping and maintenance.	650	14.0%	20	\$32,520	HS/SC
Short-term on-the-job training: Short demo. of duties or 1 mo. or less of on-the-job exper. or instruction					
Waiters and Waitresses: Take orders and serve food and beverages to patrons at tables in dining establishment.	17,600	15.3%	1,020	\$22,590	HS/SC
Maids and Housekeeping Cleaners: Perform any combination of light cleaning duties to maintain private households or commercial establishments, such as hotels, restaurants, and hospitals, in a clean and orderly manner. Duties include making beds, replenishing linens, cleaning rooms and halls, and vacuuming.	11,560	17.6%	380	\$24,850	HS
Reservation and Transportation Ticket Agents and Travel Clerks: Make and confirm reservations and sell tickets to passengers for large hotel or motel chains.	3,870	12.8%	130	\$32,130	HS/SC/C
Hotel, Motel, and Resort Desk Clerks : Accommodate hotel, motel, and resort patrons by registering and assigning rooms to guests, issuing room keys, transmitting and receiving messages, keeping records of occupied rooms and guests' accounts, making and confirming reservations, and presenting statements to and collecting payments from departing guests.	1,880	24.5%	100	\$30,060	HS/SC
Baggage Porters and Bellhops: Handle baggage for travelers at transportation terminals or for guests at hotels or similar establishments.	1,740	14.5%	60	\$18,710	HS/SC
Transportation Attendants, except Flight Attendants & Baggage Porters: Provide services to ensure the safety and comfort of passengers aboard ships, buses, trains, or within the station or terminal.	1080	38.5%	40	\$20,910	HS/SC/C

*Educational Attainment: HS=high school, SC=some college, C=college.

Sources: 1) Education and Training: Bureau of Labor Statistics, U.S. Dept. of Labor; 2) Occupation/Description: Standard Occupational Classification System, Bureau of Labor Statistics, U.S. Dept. of Labor, 2000, www.bls.gov/soc/; 3) Employment, growth, and openings: Employment Outlook for Industries & Occupations, 2002-2012 revised, Hawaii State Dept. of Labor & Industrial Relations, <http://www.hiwi.org/?PAGEID=67&SUBID=128>; 4) Wage: State Occupational Employment and Wage Estimates, November 2004, Bureau of Labor Statistics, U.S. Dept. of Labor, http://www.bls.gov/oes/current/oes_hi.htm.